



Who am I?

Hello! My name is Helen Burton and I am the Family Support Practitioner and ELSA here at Burton End Academy. I have worked in school for just over five years. I am also a Mum to four boys and live in a blended family.

How can I help?

My new role in school is to provide support, advice and information to the families within our school community. I can help you with any worries that you may have in relation to your child's education, behaviour and wellbeing. I am also here as someone to talk to if you need it!

I can meet with you at home or in school at a time to suit yourself. Advice and support is confidential although concerns relating to the safeguarding of children will always be dealt with in accordance with the school's Safeguarding and Child Protection Policy. I may not have all the answers, but hopefully I can help you to work out how to find them!

How do I support pupils in school?

There are lots of ways in which I support pupils in school, these include but are not limited to:

- 🗨️ Promoting good attendance and punctuality
- 🗨️ Boosting self-esteem and confidence
- 🗨️ Encouraging positive behaviour and positive attitudes to learning

What does our family support look like?

As well as supporting children in school, there are many ways in which I can help parents, guardians and family members too. These include:

- 🗨️ Sharing relevant and helpful information and signposting to other services in the local area
- 🗨️ Liaising with a range of external services such as housing and Social Care
- 🗨️ Assistance and support in completing paperwork and forms e.g. housing, special educational needs, school places and benefits
- 🗨️ Attendance and support at school and other agency meetings
- 🗨️ Advice and support in promoting positive behaviour at home
- 🗨️ Workshops in school on a variety of different things
- 🗨️ Tea and toast mornings

I am normally based in school every morning from 8.00am-12pm but can be available in the afternoons by arrangement.

Please call the school office on 01440 702376 to make an appointment or pop in and I will be happy to see you as soon as I can. I can also be contacted via email: hburton@burtonendschool.co.uk

I LOOK FORWARD TO WORKING WITH YOU!